

Application Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

You completed a(n):

Assisted By: \_\_\_\_\_

☐ Paper Application

Phone: ( \_\_\_\_ ) \_\_\_\_-\_\_\_\_

☐ Online Application. Reference No: \_\_\_\_\_

## WHAT TO EXPECT NEXT



### 1. Phone interview with a county eligibility worker

Caller ID for the phone call may show as “private”, “blocked” or “unknown.” Please answer any calls with these caller IDs for the next 14 days.

If you miss or need to reschedule your CalFresh interview please call the county at

( \_\_\_\_ ) \_\_\_\_-\_\_\_\_.

Call us if you haven't heard from the county office by two weeks from today, \_\_\_\_/\_\_\_\_/\_\_\_\_.



### 2. Verification documents

It is best to submit any documents requested by the eligibility worker within the first 10 days after your interview. The county can help you if you are unable to get any documents.

You might be asked to submit:

\_\_\_\_\_



### 3. Letter from county with approval or denial notice

The county will send you a letter to let you know if you were approved or denied. You might also get an EBT card in the mail before your approval letter. A separate letter will be sent with your PIN. The approval letter will tell you your benefit amount. If you are denied, you can appeal using the form on the back of the denial.



### ABAWD time limit

Based on your application, \_\_\_\_\_ might have an ABAWD time limit.

Please be sure to talk to your county about these exemptions and work activities:

\_\_\_\_\_

# CALFRESH TIPS & RESOURCES

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## Keeping Your CalFresh

- Tell the county office if your income goes over the IRT (income reporting threshold) or if you have a drop in work hours below 80 hours a month within 10 days of the change taking place.
- It's important to keep in touch with the county. Ensure your address is updated because the county office might send you a report to continue to receive benefits.
- To report changes or updates, call the county.



## County CalFresh Office

Reschedule appointment: ( \_\_\_\_\_ ) \_\_\_\_\_ — \_\_\_\_\_

Update your case: ( \_\_\_\_\_ ) \_\_\_\_\_ — \_\_\_\_\_

Address: \_\_\_\_\_



## Using Your CalFresh

- Find a farmers' market accepting EBT at <http://bit.ly/fmEBT>. The Market Match program offers free produce at participating farmers' markets.
- Double Up Food Bucks gives you more money to spend on fruits and vegetables: [www.doubleupca.org](http://www.doubleupca.org)
- If you lose your EBT card or forget your PIN, call 1-877-328-9677.



## Free Legal Aid

Legal aid can help you with your CalFresh case if you are having problems with the county office. The services are free and they can help if you are incorrectly denied or cut off benefits.

Coalition of California Welfare Rights Organizations  
1111 Howe Avenue, Suite 150  
Sacramento, CA 95825  
(916) 712-0071



## Other EBT Card Benefits



## Free Local Legal Aid



## Food Bank



## Job and Volunteer Opportunities